

GENERAL TERMS AND CONDITIONS THE “CATCH YOUR GOLDEN BALL” APPLICATION

The “CATCH YOUR GOLDEN BALL” application will be online from 01.12.2019 until 31.12.2019. The prizes will have to be enjoyed until January 15, 2020.

To participate in this campaign, you must be over 16 years of age. Each participant may register only once. Participation is open to members and non-members.

The player catches a falling ball by clicking on it with the cursor. Some of the balls conceal prizes, while others are empty. The participant has a total of three attempts to find a prize. If you click on a ball without a prize, the try does not count, and you can continue to play.

If the player catches a ball with a prize, the player can decide if he/she wishes to accept the prize, or to continue playing. If the player does not wish to accept this prize, the prize will be forfeited, and the player loses one of the three tries. If the player still has tries left, he/she can continue playing. If the prize is finally accepted, this counts as one try used, and can no longer be exchanged.

If a player chooses a prize, he/she will be asked a multiple-choice question, which must be answered correctly. If the question is answered incorrectly, the prize will be forfeited and the player loses one of the three tries. If the player still has tries left, he/she can continue playing.

If the competition question is answered correctly, the player then wins the prize, the application ends and redirects the player to the registration form. When the form has been filled out completely, the voucher will be sent to the email address of the participant. This voucher also contains additional general terms and conditions for the prize received. Subsequent tries after this – even if the player possibly has tries left – will be forfeited without compensation. Each participant can therefore win only one prize.

The prize/voucher is valid exclusively for the registered person and for the club stated. Transfer to another person or to another club is not possible.

The prize/voucher cannot be exchanged for a cash payment or for the provision of other services. Only one voucher per person may be redeemed.

The prizes for members and for non-members differ. Non-members are defined as persons who do not have an active Holmes Place membership.

Data Privacy Statement

By the submission of personal data, the customer gives his/her consent to the use of this data by Holmes Place for the purpose of all kinds of future communications. Should the customer not wish to receive any communications he/she should send an email to info@holmesplace.pt requesting the removal of his data from the database.



Holmes Place stores the current data of existing customers and of potential customers, which contain personal data. The relevant applicable data protection laws apply.

More information on terms and conditions available at <https://www.holmesplace.com/pt/en/privacy-center>